800.689.LAKE (5253) Fax: 440.286.1300

INFO@AQUADOCINC.COM AQUADOCINC.COM

To Whom it May Concern,

Please accept this letter of recommendation as a testimonial of the services of AQUA DOC and Brad Harris. About a year ago, we purchased a home on a lot that included a pond. Having no experience in the area of maintaining a pond, we were immediately confronted with a challenge. During the home inspection process the inspector asked us what did we intend to do with the pond, and after a short discussion he mentioned that he knew someone and provided us with AQUA DOC's contact information.

Later that day we called and left a message, it could not have been more than hour before Brad responded. The first thing he did that caught my attention is he listened to us; he did not try to talk over us or down to us, he listened to what our interests were. After we finished talking and him asking a few general questions, he asked when could we meet so he could see the pond and provide more insight, we agreed the next day would be fine.

Brad arrived on time and was both professional and courteous. He anticipated some of our questions and brought a couple of brochures for us to look at, but what we immediately noticed was his knowledge and level of enthusiasm for our project. He immediately caught our vision and began to provide recommendations and estimates. On the day we took custody of the property Brad was there as promised to row out onto the pond and provide us some specific information about it. Throughout the project Brad was there for us, whether it was installing the fountain, removing brush from the pond, or coordinating Duke/Progress to install the power, Brad took control of the situation and saw it through to completion.

Since the installation, we entered into a contract with AQUA DOC to service the pond on a regular basis. Brad has become a good friend and an integral part of the success of the property. We value our relationship with him tremendously, and highly recommend his services.

Respectfully, Melissa & Maurice Hargraves President and COO Living Values LLC

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To Whom It May Concern,

I am pleased to provide this letter of recommendation for AQUA DOC. Our homeowners association is responsible for two ponds. Although they had been maintained by another firm, the ponds had been a source of many complaints from our residents for several years. Since AQUA DOC began servicing our ponds in 2004, the ponds are beautiful and now attract compliments from our residents.

AQUA DOC does what they promise. Ponds are treated every two weeks throughout the summer. Appointments are kept on time. We have a clearly worded contract. We have an assigned customer service contact person who is professional, courteous, and knowledgeable. There is no pressure to purchase additional services. There have been no surprises. Our association board is absolutely delighted with one less agenda item to deal with each month.

In summary, our ponds are beautiful and pristine and add value to our property. We are happy to tell anyone why we have AQUA DOC as our pond maintenance professionals.

Thank you AQUA DOC.

The Woods Homeowners Association Susan Kruszka, President

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To Whom It May Concern,

I am pleased to be able to complete this letter of recommendation for AQUA DOC as well as for Aquatic Specialist Josh Hehmeyer. AQUA DOC has been managing our pond for two years now and we could not be happier with the service that they have provided. Although another company previously took care of the pond, we were never really happy with their service or results. We therefore never utilized the pond to the extent which we had originally envisioned.

Once AQUA DOC started managed our pond the results were almost immediate. The water was clearer, the weeds disappeared and the fish thrived. AQUA DOC does what they say they will do. Our family soon swam in the pond more than we ever had in the past. Mr. Hehmeyer is timely, diligent and is always open to any questions that we have.

We highly recommend the services of AQUA DOC. They are a pleasure to do business with and we are confident that you will be as pleased with them as we have been. Thank you AQUA DOC!

Douglas & Tracy Hoffman

Fax: 440.286.1300 INFO@AQUADOCINC.COM AQUADOCINC.COM

To Whom It May Concern,

Our lake is a 200 acre body of water. It is located in an upscale community and surrounded by beautiful homes and a prestigious golf course. Of course, the lake is the jewel of our community and maintaining its beauty, its overall health and its water quality is of paramount importance. The lake is fed by several inlet streams and over 200 street storm drains so as a consequence, we have little control over many of the inputs to our lake.

It is for this reason we contracted with AQUA DOC to inspect, test and maintain our lake. They provide lake inspections and rubbish removal, aquatic vegetation control, bacterial supplements, water quality analysis and log removal services. We have worked with AQUA DOC for many years and have found them to be true professionals when it comes to lake and pond management. Our lake is beautiful and has never looked better. AQUA DOC always goes above and beyond when providing services and it is clear that they love our lake as much as we do. They are a great company to work with and we highly recommend them.

Sincerely,

Lake Windward Robert Chapdelaine, President

Fax: 440.286.1300 INFO@AQUADOCINC.COM AQUADOCINC.COM

To Whom It May Concern,

Our pond is approximately 25 years old. For years, we battled to control algae, weeds, muck and the swampy smell in the pond. We attended pond clinics and poured over literature from state extension services. We purchased fountains, an aerator, bacteria, special pond rakes and gallons and gallons of chemicals from pond companies. After years of hard work and frustration, we were no better off than when we started.

While attending a home and garden show, we met a representative from AQUA DOC. He offered to come to our home and assess our pond. Although we were skeptical of his claims, we decided to try their pond treatment for one year. That was four years ago. Since AQUA DOC began their service, our pond has been beautiful and healthy. The water is clean, it has no smell, no algae, no sum, no weeds. Our fish are thriving and our grandchildren are swimming. All we do now is sit back and enjoy the beauty and serenity of our pond – oh, and every two weeks, we look forward to a visit from a wonderful man named Josh (our knowledgeable aquatic specialist), who cares for our pond and keeps us so very happy!

AQUA DOC – They came, they saw, they conquered! And we are so grateful to them for their knowledge, their ability, and their service.

Mr. Jerry Stanford Whitehouse, OH

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To Whom It May Concern,

Towne Properties has used AQUA DOC for the last few years at our Wright's Point community in Ft. Wright, Kentucky. The drainage pond on-site was overgrown and more of an eye sore than anything. With some work, we were able to return the visibility to the original pond and decided to hire AQUA DOC to install a beautiful lighted fountain. Upon installation of the fountain and the rave resident compliments, there was no doubt that we had to keep up with it this time and for the past two years AQUA DOC has treated the pond and keeps it looking beautiful and pristine.

From our first correspondence with AQUA DOC, we knew that we were in good hands. Their team is not only knowledgeable and responsive, but you can tell they take genuine pride in every facet of what they deliver and always execute on their promise at the highest level. I can't recommend them enough for any other Towne Properties communities but also as an industry expert for anyone looking for pond and lake maintenance.

Brad Slomsky
Towne Properties
Cincinnati, OH



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To Whom It May Concern,

AQUA DOC has proved to be a great decision, it's the best my ponds ever looked and I want to commend your company and the employees that worked on our property this year.

John Shaw